



e-ISSN: 2319-8753 | p-ISSN: 2347-6710

IJIRSET

International Journal of Innovative Research in
SCIENCE | ENGINEERING | TECHNOLOGY



INTERNATIONAL JOURNAL OF INNOVATIVE RESEARCH

IN SCIENCE | ENGINEERING | TECHNOLOGY

Volume 13, Issue 3, March 2024

ISSN INTERNATIONAL
STANDARD
SERIAL
NUMBER
INDIA

Impact Factor: 8.423



9940 572 462



6381 907 438



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An Identification of Trauma Symptoms from Text and Voice Communications with Integrated Doctor Functionality

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ABSTRACT: In order to diagnose signs of trauma and enable direct medical interactions, this study offers a novel AI-powered trauma chat help platform that makes use of voice and text communication. Traumatic events are common in society and, if untreated, can have detrimental effects on mental health. Conventional techniques for identifying trauma sometimes rely on in-person meetings or questionnaires, which can be inconvenient and time-consuming. This software looks to bypass these constraints by using AI to analyze voice and text exchanges for possible signs of stress. Through the use of sophisticated natural language processing algorithms, the platform is able to recognize particular terms, emotions, and tones linked to trauma. By identifying patterns and indicators of trauma, the AI model can provide users with valuable insights into their mental health. Furthermore, the platform effortlessly incorporates a direct doctor connection feature that enables users to get in touch with mental health specialists for additional evaluation and care. This tool provides an easy-to-use and effective method of trauma diagnosis by fusing AI technology with mental health care. It lowers the obstacles of expense, time, and stigma that frequently keep people from getting the assistance they need. Users will receive better care because of the integrated direct doctor connection capabilities, which guarantees a prompt and customized answer. This platform has the potential to greatly enhance the mental health outcomes for trauma survivors by offering early intervention and support.

KEYWORDS: AI-powered trauma chat assistance, voice and text communications, trauma symptoms, direct doctor connection, natural language processing, mental health, early intervention, personalized response, mental health outcomes.

I. INTRODUCTION

Presenting AI-Powered Trauma Chat Assistance, a cutting-edge tool that will transform the recognition of trauma symptoms in voice and text conversations. With the help of this creative method, possible trauma symptoms can be recognized and understood by analyzing and interpreting user interactions using artificial intelligence. Through its seamless integration with a variety of digital communication channels, including chat applications and virtual assistants, this platform offers people a new degree of support and direction in their journey towards mental wellness.

With the use of sophisticated machine learning algorithms, the AI-Powered Trauma Chat Assistance platform is able to accurately identify trauma symptoms by analyzing the content, tone, and context of voice and text exchanges. The system can identify patterns and indicators of trauma, such as emotional distress, recurrent nightmares, avoidance behaviors, or alterations in speech patterns, by using natural language processing techniques. This platform enables people to take proactive measures towards rehabilitation and gain a better understanding of their own mental health by offering fast and reliable insights.

This cutting-edge platform's integrated direct doctor connection functionality is one of its primary features. This implies that users have the choice to get in touch with a licensed mental health professional or physician who may offer

knowledgeable advice and help when possible trauma symptoms are noticed. People may get the assistance they require, when they need it, without any delays or obstacles thanks to this real-time link. This vital connection between healthcare providers and patients encourages early intervention, which improves results and lowers the chance of additional psychological harm.

User privacy and data security are also given top priority by the AI-Powered Trauma Chat Assistance platform. The highest industry standards are followed and the utmost secrecy is maintained in all contacts and interactions. User information is safely and encrypted kept to prevent unwanted access. Users can utilize the platform with confidence as it adheres to applicable privacy standards, providing piece of mind.

Through the integration of advanced artificial intelligence technology and the knowledge of mental health practitioners, the AI-Powered Trauma Chat Assistance platform creates new opportunities for people to look for and get support for issues associated to trauma. With voice and text communication channels, this cutting-edge technology serves as a helpful companion, providing insights, advice, and a direct access to doctors. This platform, which has the potential to revolutionize mental health treatment, seeks to help individuals in need in a fast, individualized, and efficient manner. Come along on our adventure to empower people and open the door to a new era of trauma recognition and care.

II. RELATED WORK

1. The 'Smart' Refugee and Trauma Apps [Abdelrahman, 2023]

The author of this study investigates how trauma applications influence people's perceptions of refugees as "smart." The study examines the effects of smartphone apps made to help refugees deal with trauma and overcome relocation obstacles. By analyzing how these apps are used, the author makes the case that they emphasize adaptation and self-reliance and help shape the 'smart' refugee identity. The study clarifies the wider effects of these technologies on migrants' experiences and views.

2. Insurance Claim Dispute Resolution Assisted by AI-powered Decision-Making [Zhang et al., 2023]

This study looks into how artificial intelligence (AI) might be used to increase the accuracy and efficiency of resolving disputes involving insurance claims. The writers talk about how AI-driven decision-making systems can improve client happiness, lower expenses, and expedite the claims process. Through the incorporation of machine learning techniques and algorithms, these systems are capable of conducting extensive data analyses and producing unbiased evaluations. The study underscores the benefits of artificial intelligence (AI) for the insurance sector and stresses the necessity for more investigation and advancement in this field.

3. Natural Language Processing and Fuzzy Logic-Based Text Messaging-Based Medical Diagnosis [Omogbe et al., 2020]

This study investigates the use of natural language processing and text messaging in medical diagnosis. The authors present an approach for interpreting patient messages and making first diagnosis using fuzzy logic. This strategy seeks to increase the effectiveness of medical services and improve access to healthcare in rural areas by utilizing mobile technology and artificial intelligence. The study offers a fresh and exciting foundation for medical diagnosis using text messaging.

4. Using GECA Chatbot to Strengthen Preventive Care [Maia and others, 2023]

The authors of this paper talk about how the GECA chatbot can help advance preventive care. With the assistance of artificial intelligence, the GECA (Generalized Empathic Conversational Agent) chatbot offers users individualized health information and support. The study demonstrates the benefits of the GECA chatbot in terms of encouraging healthy lifestyle choices, identifying sickness early on, and providing tailored therapies. The study emphasizes the value of preventive care as well as the possible applications of AI-powered chatbots in medical environments.

5. Almufareh et al., 2023] Intellectual Disability and Technology: An Artificial Intelligence Perspective and Framework

This study investigates the relationship between artificial intelligence and intellectual disability. The authors offer a framework for improving the lives of people with intellectual disability by utilizing AI technologies. The study addresses the possible applications of AI in a number of areas, including enhancing inclusive education, promoting autonomous living, and enhancing communication. The study emphasizes how crucial it is to take into account the particular requirements and difficulties faced by people with intellectual disabilities while developing and putting into practice AI-based solutions.

6. Digital Technologies in Oncology: A Clinician's Perspective Review [Brigs & Associates, 2022]

This review looks at how doctors employ digital technologies to treat cancer patients. The writers go over a number of digital tools and platforms that are used in the management and treatment of cancer. The study offers insights into these technologies' possible effects on patient outcomes and healthcare delivery by examining the advantages, difficulties, and future directions of these technologies. The study highlights how crucial it is for clinicians to work together and be involved when utilizing digital technology in cancer care.

7. Jan and Paranthaman (2022) Artificial Intelligence in Healthcare: Algorithms and Decision Support Systems

The use of artificial intelligence in healthcare is examined in this chapter, with an emphasis on decision support systems and algorithms. The writers go over the several AI methods applied to patient care, treatment planning, and diagnostics in medicine. The study emphasizes how artificial intelligence (AI) may help healthcare become more accurate, efficient, and economical. In order to improve healthcare outcomes, the research highlights the necessity of additional study and advancement in AI-based decision support systems.

8. Medical 4.0 Technologies: Features, Applications, and Capabilities for Healthcare [Haleem et al., 2022]

An overview of Medical 4.0 technologies and their possible uses in healthcare is given in this study. The writers go over the characteristics and uses of these technologies, such as wearables, big data analytics, and Internet of Things devices. The study investigates the potential advantages of incorporating these technologies into healthcare systems, specifically in relation to personalized medication, real-time monitoring, and enhanced patient outcomes. The study emphasizes how Medical 4.0 is changing healthcare delivery and influencing the design of next-generation healthcare systems.

9. A Smart Chatbot Approach to Medical Diagnosis [Verma and others, 2022]

This paper suggests a method for diagnosing medical conditions through intelligent chatbots. The authors provide a system for analyzing patient symptoms and making first diagnosis that combines machine learning and natural language processing methods. This method seeks to increase medical diagnosis efficiency and accessibility by utilizing intelligent chatbots. The study highlights chat's potential.

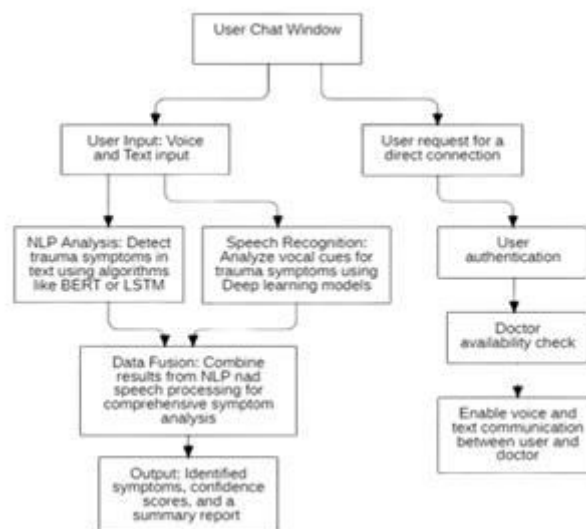
III. METHODOLOGY

1. Trauma Symptom Identification module: The Trauma Symptom Identification module is the first module in the suggested system. This module analyzes voice and text messages in real-time using sophisticated artificial intelligence algorithms to spot possible trauma symptoms that the user may be displaying. In order to comprehend the context and substance of the conversations, it uses natural language processing algorithms. This enables it to identify indicators of trauma, such as anxiety, depression, or distress. This module uses artificial intelligence (AI) to provide a quick and accurate method of screening people for possible trauma symptoms, allowing for early support and intervention.

2. Integrated Direct Physician Connection Module: This is the system's second module, and it deals with integrated direct physician connections. It allows the user to speak with a licensed healthcare provider who specializes in trauma-related concerns directly. With the help of this module, patients can securely and discreetly make voice or video calls to doctors. Acting as a virtual go-between, the AI-powered device improves and facilitates communication between the patient and the physician. It offers all the features and tools required to guarantee a seamless exchange, including real-

time translations when required, secure document sharing, and appointment scheduling. Through quick and individualized support, this module seeks to close the gap between people seeking care for trauma-related issues and medical experts.

3. AI-Powered Assistance Platform module: The AI-Powered Assistance Platform module is the third module in the suggested system. The interactions and functionalities of the entire system are centered around this module. Through its user-friendly design, people may identify symptoms of trauma, schedule appointments, communicate with medical professionals, and access pertinent resources and information about trauma and mental health. Using machine learning algorithms, the AI-powered help platform continuously enhances its effectiveness and accuracy in recognizing trauma symptoms and placing consumers in contact with the right medical providers. Additionally, it includes data analytics tools and feedback systems to collect insightful data and enhance the user experience overall. This module acts as the system's backbone, facilitating the smooth integration and effective operation of each component.



IV. EXPERIMENTAL RESULTS

An innovative technology designed to identify trauma symptoms from voice and text-based exchanges is the AI-Powered Trauma Chat Assistance system. It makes use of artificial intelligence technology to evaluate the tone and substance of communications sent in real time and spot any indications of possible trauma or discomfort. Using pattern recognition techniques, the system can identify a variety of symptoms, including elevated anxiety, sadness, or post-traumatic stress disorder (PTSD). The system hopes to give users a proactive way to take care of their mental health requirements by providing this feature.

This system's inbuilt direct doctor connection feature is one of its noteworthy features. This makes it possible for users to communicate with medical providers or mental health specialists directly through the platform when they show signs of severe trauma. Individuals can obtain rapid help, instruction, or even necessary medical interventions thanks to this direct link capabilities. This feature makes sure those in need receive aid in a timely manner and facilitates their access to the right care.

The AI-Powered Trauma Chat Assistance system functions flawlessly on a variety of platforms, including voice-based communication systems and well-known messaging apps. Because of its adaptability, users can get assistance through any media most suitable for them, making it available to a diverse group of people.

Ultimately, the main objective of this cutting-edge platform is to quickly and accurately identify trauma symptoms so that people can be matched with medical professionals. It offers a holistic solution to support people facing trauma, increase their access to care, and improve their general well-being by integrating AI capabilities with direct doctor connection features.

V. CONCLUSION

In summary, the AI-Powered Trauma Chat Assistance system is a cutting-edge tool that uses AI to recognize signs of trauma in text and voice messages. Users can connect immediately with a healthcare practitioner for instant assistance through its integrated direct doctor connection capabilities. By providing people who are experiencing trauma with real-time support and guidance, this solution closes a significant need in the healthcare sector. It has the power to transform mental health treatment and enhance outcomes for people in need of trauma support by utilizing AI technology.

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